



CIN: U74999RJ2004SGC019961

Office of RUDSICO, External Aided Project (RUIDP)

Rajasthan Urban Drinking Water Sewerage and Infrastructure Corporation Ltd (RUDSICO)

Branch Address: - AVS Building, Jawahar Circle, JLN Marg, Jaipur - 302017

E-mail: - mail.ruidp@rajasthan.gov.in

Website: - https://urban.rajasthan.gov.in/content/raj/udh/ruidp/en/home.html#



Phone: 0141 2721966

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No F4(29) - 3/RUIDP/PMU/IT/AMC Computer- III-00798/ 5792

Dated: 01-08-2025

REQUEST FOR QUOTATION

Sealed quotation in one envelop are invited from **experienced firm (preferably a service provider of any brand)** for Annual Maintenance of Computers, Laptops, Printers, Projectors and other peripherals of Rajasthan Urban Infrastructure Development Project (RUIDP) in Jaipur.

Item(s)	Period For	Estimated Cost
Annual Maintenance (Comprehensive) of Computers, Laptops, Printers, Scanners and IT Equipment related items for RUIDP Office (Rajasthan Urban Infrastructure Development Project) at Jaipur.	One Year	Rs. 60000/- Including GST 18%

Detailed Quotation form can be obtained from RUIDP Office, Jaipur during office hours from 1.08.2025. The same can also be downloaded from RUIDP Website under the section "News and Quotation".

Last date for submission of Quotations in RUIDP Office, Jaipur is 07.08.2025 up to 03:00 PM. The received Quotations will be opened on 07.08.2025 at 3.30 PM.

Signature valid
Dy. Project Director (Adm.)
Digitally signed by Kapil Gupta
Designation: Deputy Project
Director
Date: 2025.08.01 10:52:35 IST
Reason: Approved

RajKaj Ref No.:
16607799
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Bidder's Detail and Earnest Money**I. Firm Details:**

1.	Name of Bidder/Firm	
2.	Name & Designation of Authorized Signatory	
3.	Registered Office Address	
4.	Jaipur Office Address	
5.	Year of Establishment	
6.	Telephone No. / Mobile	
7.	Email Address	

II. Bid Security Details:

S. No.	Name of Bank	DD/ Banker's Cheque No. and date	Amount (in Rs.)

III. Tax Clearance Certificates:

S. No.	Type of Tax	Whether tax clearance certificate enclosed (Yes/No)	Certificate Number
1.	Income Tax		
2.	GST		

IV. We agree to abide by all the conditions mentioned in this Quotations Document issued by the tendering Authority and also the further conditions of the said Quotations Notice given in the attached sheets (all the pages of which have been signed by us in token of acceptance of the terms mentioned there in).

Signature of Bidder with Seal _____

Signature valid

Digitally signed by Kapil Gupta
Designation: Deputy Project
Director
Date: 2025.08.01 10:52:35 IST
Reason: Approved

DETAILS OF TECHNICAL MANPOWER FOR AMC

S. No.	Name of Service Engineer	Technical Qualification	Experience in years	Field of Experience
1				
2				
3				
4				
5				
6				
7				

DETAILS OF EXPERIENCE OF AMC

S. No.	Name of Department/ Office	Duration of AMC	Cost of Order	No. of Devices under AMC Order				
				PCs	Laptop	Printers	Scanners	Other
1.								
2.								
3.								
4.								
5.								

Signature of Bidder with Seal _____

Signature valid

Dy. PD(A)
Digitally signed by Kapil Gupta
Designation: Deputy Project
Director
Date: 2025.08.01 10:52:35 IST
Reason: Approved

TERMS and CONDITIONS

(For Comprehensive AMC of Computer and related items)

1. Experience - The firm should have experience for maintaining computer, printers and other related item of AMC, must have number of trained persons with spares parts required for AMC. Should have office in Jaipur. Firm shall enclose the experience certificate.
2. The selected firm will be responsible for repair / maintenance work of the computers and Peripherals including replacement of defective parts. The complete responsibility for smooth functioning of all the computers, printers and all peripherals under this contract (as above) shall rest with the contractor. He shall provide trouble free and prompt service throughout the period of the contract.
3. Price Quotation Form - No addition and alteration should be made in the Format of price quotation form. No overwriting should be done. Corrections if any should be made clearly and initialed with dates. Rates will be accepted only in the prescribed form in original.
4. Date and Time - Quotations received after the prescribed time and date shall not be considered.
5. Inclusive Rates - All rates quoted must be FOR destination and inclusive of all charges / GST.
6. Filing and signature - Quotations forms shall be filled in ink or typed. No Quotations filled in pencil shall be considered. The Quotationser shall sign the Quotations form at each page and at the end in token of acceptance of all the terms and conditions of the Quotations.
7. Pre-examination - The Quotationser shall be deemed to have carefully examined the conditions and specifications of the equipment to be maintained. If he shall have any doubts and to the meaning of any portion of these conditions or of the specifications, he shall, before submitting the Quotations refer to the Officer In charge/ACP and get clarification.
8. Comprehensive - AMC will be comprehensive and include all repair, maintenance and replacement. Parts replacements rates - All the parts of the peripherals except the consumables would be covered under the contract.
9. Consumables – Consumables namely Printer heads, Printer bands, Teflon, Printer wheels, Power adaptor, Ribbons, Battery, scanning unit, Plastic parts are not covered under the contract; however, the Quotationser shall separately provide a list of charges for these items when required to be replaced during the contract period. The charges would be applicable for the contract period and Quotationser shall have no right to claim any extra amount for any reason whatsoever.
10. Software - The contract does not cover any application software but the operating system and utility software, Networking, LAN etc., should be treated as part of Contract items and Quotationser shall be held responsible for failure of these items. In case of non-availability of drivers of the machine in the department, the contractor will arrange from their sources.
11. Virus free - The necessary support for maintaining VIRUS free computer environment in the department and help in upgrading the software's / virus detection mechanism would be provided by the contractor.
12. Calls: Quotationser shall attend the complaint calls within time period as per the schedule given below. Complaint calls could be made using any of the following modes of communications - Phone, Email or in person. Quotationser shall provide a complaint number and approximate time for attending the call.

S. No.	Particulars	Desktop Computers, Server, Laptops, Printers, Projector & others as per list.
1	Complaint calls to be attended from the time of lodging complaint	Within 8 working hours.
2	Quotationser shall provide a standby system of similar configuration when the fault is not rectifiable from the time of lodging complaint	Within 48 hours after the day the call has been lodged.
3	Standby is to be replaced by original machine from the date of lodging complaint	Within 7 Days after the day the call has been lodged

Signature of Bidder with Seal _____

RajKaj Ref No.:

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Signature valid

Digitally signed by Kapil Gupta
Designation: Deputy Project
Director

Date: 2025.08.01 10:52:35 IST

Reason: Approved

13. Call Register Maintenance - Quotationser shall provide maintenance service during office working hours from 9.30 a.m. to 6.00 p.m. (Monday through Friday/Saturday) to keep the machine in good working order. The service shall consist of Call Service Report and will include detail of supply and replacement of parts and submit to the Department on half yearly basis.
14. Emergency - In case of emergency, the contractor will also provide maintenance and repair services on holidays and even after office hours also for which no separate cost shall be paid.
15. Bid Security – Bidders are required to submit (2% of Estimated Cost) Bid Security of Rs. 1200.00 (Rupees One Thousand Two Hundred Only) in the form of Bank Drafts/Bankers Cheque of the scheduled Bank in favor of Project Director, Rajasthan Urban Infrastructure Development Project, Jaipur along with their Quotation.
16. Earnest Money - Deposit of security amount equal to 5% of the value of the AMC cost for which Quotation are accepted, should be deposited by the Bidder along with the Agreement. The amount should be deposited in Cash/ Bank Drafts/Bankers Cheque of the scheduled Bank in favor of Project Director, Rajasthan Urban Infrastructure Development Project.
17. Agreement - Successful Quotationser will have to execute an agreement as per rule on non-judicial stamp paper within a period of 7 days of receipt of work order.
18. Payments - No advance payment in any case will be made. However, half yearly payment will be made strictly on the basis of satisfactory report from the ACP.
19. On-site - As far as possible, the repairs would be carried out on-site itself. Only such repairs, which is not possible to execute in the premises of the department, would be allowed to be done in the contractor's workshop with prior written permission of the department.
20. No Carriage - In case the repair is needed at contractor works, cost of carriage and arrangement will be done by the contractor.
21. Penalty - If the contractor fails to repair or provide a stand by PC/ accessory within stipulated time, then a penalty of Rs. 200/- (Rupees Two Hundred only) per day or LD as per GF & AR will be charged for delay beyond such time the PC/ accessories are repaired. In case the parts required are not available, then the same should be replaced with a higher level of part that is compatible with the system.
22. Backing out - It may also be noted that in case of contractors backing out in midstream without any explicit consent of this department, he will be liable for recovery at higher rates, vis-à-vis, those contracted with it, which may have to be incurred by this department on maintenance of machines for the balance period of contract through alternative means. The above act of backing out would automatically debar the contractor from further dealing with this department and the security would also be forfeited.
23. No Sublet - The successful Quotationser shall not assign or sublet his contract or any substantial part thereof to any other agency.
24. Rights - The Department reserves the right to accept any Quotations not necessarily the lowest Quotations and reject any Quotations without assigning any reason thereof. Order can be placed for the whole or part of the quantity, may add or cancel item as per requirement during contract period.
25. GST Registration – GST registration Certificate.
26. Legal - All disputes arising out of this agreement and all question relating to the interpretation of the agreement shall be decided by the department and the decision of the department shall be final. All legal Proceedings instituted by any of the parties (Department and Contractor) shall have to be lodged in courts situated at Jaipur in Rajasthan.
27. Others - Other Terms and Conditions will be as per GF&AR.

Signature of Bidder with Seal _____

PRICE QUOTATION

(For Comprehensive AMC of Computer and related items)

Name of the Bidder: _____

S. No.	Type	Item Description	Catg.	Sr. No.	Purch Year	Qty.	Item Total	AMC Rate in Rs. (Including GST)	AMC Amt. in Rs. (Including GST)
1	PC (C2D)	HP-DX7380-C2D 2GB RAM/160 GB-HDD/17" LCD Pg. 01	C2D	WRR, WIC	2008	2	5		
2	PC (C2D)	HP-DX7380-C2D 2GB RAM/160 GB-HDD/17" LCD Pg. 01	C2D	7CZ, NK7, NC4	2008	3			
3	AIO (i3)	Intel i3-3240 / 3 40Ghz, 4GB RAM, 500 HDD WIN 10 Pg. 06	i3	0L2	2016	1	1		
4	PC (i3)	Wipro - Computer i3 4GB RAM / 320 GB HDD / 18.5" (Win-7) Pg. 01	i3	097, 088	2010	2	6		
		Intel i3-7100 / 3 90Ghz, 4GB RAM, 500 HDD WIN 10	i3	C84, C85, F4E	2018	4			
5	AIO (i5)	Intel i5 / 4GB RAM / 1TB HDD, 19.5" LED DVD RW Pg. 06	i5	1116	2016	1	1		
6	PC (i5)	Intel i5-3470 / 3 20Ghz, 6GB RAM, 500 HDD, WIN 10 Pg. 03	i5	29G, 29K, 2C8, 2D5, 2GR, 2IQ, 57N, 57P, 57R, 587, 58D, 58F, 58L, 59Z, 58C, 5B7, 58V, 56N	2013	17	17		
		Intel i5-6500 / 3 20Ghz, 4GB RAM, 500 GB HDD, WIN 8.1 Pg. 04	i5	BTJ	2015	1	1		
		Intel i5-4570 / 3 20Ghz, 4GB RAM, 500 HDD, WIN 10 Pg. 042, Pg. 056	i5	BTQ, BT8	2015	2	2		
		Intel i5-4570 / 3 20Ghz, 4GB RAM, 128 SSD, WIN 10 Pg. 056	i5	BV2, BVO, BTD, BT9, BTM	2015	5	5		
		Intel i5-3470 / 3 20Ghz, 4GB RAM, 128 SSD, 160GB HDD, WIN 10 Pg. 056	i5	BTW	2015	1	1		
		Intel i5-4570 / 3 20Ghz, 4GB RAM, 500 HDD, WIN 10 Pg. 056	i5	BTY	2015	1	1		
		Intel i5-4460 / 3 20Ghz, 8GB RAM, 500 HDD WIN 10	i5	CG5	2015	1	1		
		Intel i5-4460 / 3 20Ghz, 8GB RAM, 500 HDD WIN 10	i5	CM1	2015	1	1		
		Intel i5-6500 / 3 20Ghz, 4GB RAM, 1TB HDD, 128 SSD, WIN 10	i5	KCZ, KC5	2017	2	2		
		Intel i5-7500 / 3 40Ghz, 8GB RAM, 1TB HDD, WIN 11	i5	XFM	2017	1	1		
		Intel i5-7500 / 3 40Ghz, 8GB RAM, 240 SSD, 1TB HDD, WIN 10	i5	X4C, X7N, X7P, X8U, XKF	2018	5	5		
		Intel i5 7th Gen, 4 GB RAM / 1 TB HDD / 21.5" LED Win-10	i5	XFN	2018	1	1		
		Intel i5-7500 / 3 40Ghz, 4GB RAM, 160 HDD WIN 10	i5	XFY, XF8	2018	2	1		
		Intel i5-3470 / 3 20Ghz, 4GB RAM, 128 SSD, 1TB HDD WIN 10	i5	XIV	2018	1	1		
		Intel i5-7500 / 3 40Ghz, 8GB RAM, 240 SSD, 1TB HDD, WIN 10	i5	X7Q	2018	1	1		
7	Laptop (i5)	Lenovo ThinkPad L470 i5 7th Gen 14 inches HD Display Laptop	i5	HR8	2018	1	1		
		Intel i5-7500 / 3 40Ghz, 4GB RAM, 1TB HDD, WIN 10	i5	XFT, XFW, XFL, XPK, XPK	2018	5	5		
		MINI - PC Lenovo i5	i5	PTK	2020	1	1		
		i5-Elitebook i5/4 GB /500 HDD/14" / Win-8	i5	XIMI	2013	1	1		
		i5-ProBook i5 / 2 GB/750 HDD/15.6" / Win-8	i5	IMJ	2013	1	1		
		SONY-i5-Ultrabook, i5 / 4 GB / 100 GB HDD / Win-10	i5	585	2013	1	1		
		Core-i5 5th Gen, 1TB HDD, 4GB RAM DDR-3, 2GB Graphics Card, 15.6" LED, Windows 8.1	i5	9YR	2016	1	1		
		i5-7200U / 5 8 GB / 1 TB HDD / 14" / Win-10	i5	IQS	2017	1	1		
		i5 7th Gen, 14.1" LED, 8GB RAM, 1TB HDD / Win-10	i5	ULB	2017	1	1		
		i5-7500U / 8 GB / 1 TB HDD / Win-10	i5	ZPO	2018	1	1		
8	Printer A4	HP LaserJet P1505	A4	919, 877	2008	1	2		
		HP LaserJet 1015	A4	927	2004	1			
		HP LaserJet 1015	A4	428	2007	1	3		
		HP LaserJet 1015	A4	788	2007	1			
		HP LaserJet Pro P1606dn	A4	516	2013	1			
		HP LaserJet Pro P1606dn	A4	517	2013	1	4		
		HP LaserJet Pro P1606dn	A4	530	2013	1			
		HP LaserJet Pro P1606dn	A4	340	2013	1			
		HP LaserJet 1020 Plus	A4	361	2011	1			
		HP LaserJet 1020 Plus	A4	829	2007	1	3		
		HP LaserJet 1020 Plus	A4	464	2018	1			
		HP LaserJet 1022	A4	0W7	2006	1	1		
		HP-A4-MFP-M1213nf	A4	2XN	2014	1	2		
		HP-A4-MFP-M1213nf	A4	CCT1	2018	1			
		HP-A4-MFP-128 in	A4	G5G	2014	1	1		
		HP LaserJet Pro MFP M226dn	A4	8Q6	2016	1	2		
		HP LaserJet Pro MFP M226dn	A4	7WM	2017	1			
		HP LaserJet Pro MFP M26a	A4	G6B	2018	1	2		
		HP LaserJet Pro MFP M26a	A4	CQO	2018	1			
9	Printer A3 MFP	HP-A4-MFP-227 sdn	A4	329	2018	1			
		HP-A4-MFP-227 sdn	A4	610	2018	1	4		
		HP-A4-MFP-227 sdn	A4	418	2018	1			
		HP-A4-MFP-227 sdn	A4	449	2018	1			
		Sharp-Ar-6020 Photocopier Machine	A3	152	2016	1	1		
		Kyocera Photo Copier Machine Task alfa 2201	A3	967	2018	1	1		
		Kyocera MFP 2201 Task alfa A4 / A3 Photo Copier Machine	A3	336	2018	1	1		
		Kyocera TASK alfa 4012i Laser A3	A3	658	2019	1	1		
10	Scanner	HP Scanjet Enterprise 700 M712dn	Scanner	4XW	2020	1	1		
11	Scanner	Kyocera TASK alfa 4012i Laser A3	A3	103	2022	1	1		
12	Scanner	HP Scanjet Pro 2500 f1 Flatbed	Scanner	0R0	2019	1	1		
13	Scanner	HP Scanjet Enterprise Flow 7500A	Scanner	0QJ	2012	1	1		
14	Scanner	Epson Workforce DS-6500 Flatbed	Scanner	499	2021	1	1		
15	Scanner	Epson L3100 Multi-function Color Ink Tank	Scanner	515	2017	1	1		
Total						102	102		

(Total amount Rupees)

Signature of Bidder with Seal _____

Dy. PD(A)

Signature valid

Digitally signed by Kanti Gupta
Designation: Deputy Project
Director
Date: 2025.08.01 10:52:35 IST
Reason: Approved